

Privacy Policy

1. Introduction

Welcome to **MAS** (“we”, “our”, “us”). This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website, mrhire.in, or use our services. By accessing or using our website, you agree to the collection and use of information in accordance with this Privacy Policy.

2. Information We Collect

- **Personal Information:** When you interact with our website (e.g., sign up, request services, or contact us), we may collect personal details such as your name, email address, phone number, mailing address, and payment information.
- **Usage Data:** We automatically collect information on how you access and use our website, including your IP address, browser type, device details, and pages visited.
- **Cookies and Tracking Technologies:** We use cookies and similar tracking technologies to enhance your experience, analyze site traffic, and for security purposes. You can adjust your browser settings to refuse cookies, though this may affect functionality.

3. How We Use Your Information

We use the information we collect to:

- Provide and maintain our services
- Process transactions and send order confirmations
- Personalize your experience and improve our website
- Communicate with you regarding updates, promotions, or support
- Analyze website usage to optimize our services
- Comply with legal obligations

4. How We Share Your Information

- **Third-Party Service Providers:** We may share your personal data with trusted third-party partners who help us operate our website and provide services, under

strict confidentiality agreements.

- **Legal Requirements:** We may disclose your information if required by law or to protect our rights, safety, or property.
- **Business Transfers:** In the event of a merger or sale, your information may be transferred as part of the business assets.

5. Data Security

We implement robust security measures to protect your data. However, no method of electronic storage or transmission is completely secure. You are responsible for maintaining the confidentiality of your account credentials.

6. Your Rights

Depending on your jurisdiction, you may have rights to access, correct, or delete your personal information, or object to or restrict its processing. To exercise these rights, please contact our support team.

7. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page, and the updated policy will be effective immediately upon posting. Please review this page periodically for any updates.

8. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us at:

Email: business@mrhire.in

Phone: 9604077455

Terms and Conditions

1. Acceptance of Terms

By accessing or using the website mrhire.in and our services, you agree to be bound by these Terms and Conditions and our Privacy Policy. If you do not agree, please do not use our site.

2. Use of the Website

- **Eligibility:** You must be at least 18 years old or have parental/guardian consent to use our services.
- **Account Responsibility:** You are responsible for maintaining the confidentiality of your account details and all activities that occur under your account.

3. Intellectual Property

All content on this website, including text, images, logos, and software, is the property of **MAS** or its licensors. Unauthorized use or reproduction is prohibited.

4. User Conduct

Users agree to use the website only for lawful purposes. You must not:

- Engage in any activity that disrupts or interferes with the website's functionality
- Post or transmit harmful, offensive, or illegal content
- Violate any applicable laws or infringe on the rights of others

5. Disclaimers and Limitation of Liability

- **Disclaimer:** The website and its content are provided “as is” without warranties of any kind, either express or implied.
- **Limitation of Liability:** In no event will **MAS** be liable for any indirect, incidental, or consequential damages arising from your use of the website.

6. Indemnification

You agree to indemnify and hold **MAS** harmless from any claims, losses, liabilities, or expenses (including attorney fees) arising out of your violation of these Terms.

7. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the jurisdiction in which **MAS** operates. Any disputes will be subject to the exclusive jurisdiction of the courts in that region.

8. Modifications

We reserve the right to modify these Terms and Conditions at any time. Changes will be posted on this page, and your continued use of the website constitutes your acceptance of the updated Terms.

9. Contact Information

For any questions regarding these Terms, please contact us at:

Email: business@mrhire.in

Phone: 9604077455

Cancellation and Refund Policy

Effective Date: April 04, 2025

1. Cancellation Policy

- **Order Cancellation:** You may cancel your order within 24 hours of placement if the order has not yet been processed. To request cancellation, please contact our support team.
- **Service Cancellation:** For services, cancellations must be made at least 48 hours prior to the scheduled service. Cancellation requests received after this period may not be eligible for a refund.

2. Refund Policy

- **Eligibility:** Refunds are issued only if the cancellation request is made within the stipulated period and the service or product has not been delivered or substantially used.
- **Processing Time:** Approved refunds will be processed within 5-7 business days and will be credited back to your original payment method.
- **Non-refundable Charges:** Certain fees (such as processing or administrative fees) may be non-refundable.

3. Special Cases

Refunds for special circumstances (e.g., service delays or errors) will be evaluated on a case-by-case basis. Please contact us to discuss your situation.

4. Contact Information

To request a cancellation or refund, please reach out to our support team at:

Email: business@mrhire.in

Phone: 9604077455

Shipping and Delivery Policy

1. Shipping Methods and Carriers

We partner with reputable carriers to ensure timely and safe delivery of your orders. Available shipping options may vary based on your location and the type of product ordered.

2. Order Processing Time

Orders are processed within 1-2 business days. Please note that during peak periods processing times may be extended.

3. Estimated Delivery Times

- **Local Deliveries:** Approximately 3-5 business days.
- **Domestic Deliveries:** Approximately 5-8 business days.
- **International Deliveries:** Delivery times vary based on destination and customs procedures.

4. Shipping Charges

Shipping costs are calculated based on the weight, dimensions, and destination of your order. The applicable shipping fee will be displayed at checkout.

5. Order Tracking

Once your order has been shipped, you will receive a tracking number and a link to monitor your shipment's progress.

6. Damaged or Lost Shipments

- **Damaged Items:** If your order arrives damaged, please contact us immediately with photographic evidence so we can resolve the issue promptly.
- **Lost Shipments:** For packages that are lost in transit, please contact our support team for assistance with reshipment or refund, subject to carrier investigation.

7. International Shipping Considerations

International shipments may be subject to customs fees, taxes, and import duties. These charges are the responsibility of the recipient. Please check with your local customs office for further details.

8. Contact Information

For any questions or concerns regarding shipping and delivery, please contact us at:

Email: business@mrhire.in

Phone: 9604077455